



## TERMS & CONDITIONS

Deposits are required for all bookings, unless arranged otherwise directly with management. Deposits are payable within 24 hours of booking, should the correct amount not be received on the due date and time, the booking will be automatically cancelled. A 50% deposit is required for all bookings longer than one night, for one night's booking the full amount is required.

Payment Methods: We accept Visa, Master debit and credit cards, American Express and Diners credit cards. Bank transfer, electronic fund transfer and cash are also accepted. We do not accept personal or company cheques.

Confirmation of booking: The terms and conditions of a booking are deemed as being accepted on receipt by Liabelela bed & Breakfast of the deposit, client's credit card details or an official company order/ voucher. Deposits made via electronic fund transfer and via bank deposit will only be confirmed once the correct amount reflects in our bank account.

Check in time: 2pm -9pm on the day of arrival, Arrivals outside of these times by arrangement only with the expected check in time to be supplied at the time of reservation

Check out time: 10.00am on the day of departure, an additional fee may apply for departures after 10am

Accommodation: Liabelela Bed & Breakfast does not offer self-catering, we only offer accommodation on bed & breakfast, dinner, bed & breakfast or bed only.

Services Booked: All services confirmed at the time of booking will be charged for, dinner must be cancelled at or before 3pm, otherwise it will be added into the registered guest's invoice.

Cancellation Policy:

Deposits are non-refundable in the event of a cancellation, non- arrival or curtailment of stay. Cancellation or premature departure due to illness or death, Liabelela Bed & Breakfast may request proof thereof to consider a refund.

Accommodation Reserved & Room Occupancy: No persons other than those quoted and booked for are permitted to share the accommodation. Liabelela Bed & Breakfast does not charge a room rate, rates are per person sharing per night. Right of admission reserved to the person/s detailed on the

booking. Any person not registered who stays overnight, without prior arrangement will be charged for at the full single rate, such charge being added to the registered guest's account.

Visitors: Visitors are permitted on site until 9pm

Parties/ use of fireworks/ loud music: All this is not permitted on site, we all need to respect other guests and our neighbours

Braai Facilities: Braaing is only permitted in the designated area and nowhere else on the property

Smoking Policy: We are a non- smoking establishment, with smoking permitted only in the garden.

Minimum Stays: Minimum stays may apply over long weekends, high season or peak periods

Child Policy: Children 12 years and older are charged the full adult rate.

Pet Policy: We do not accommodate pets

Identification: Guests must show proof of identification upon check in

Swimming Pool: Use of swimming pool is not permitted between 8pm and 5am.

Liabela Bed & Breakfast do not assume any responsibility of or liability for any valuables or property that you may have on your person or in the room, and that should you lose any such valuables or property while staying at Liabela Bed & Breakfast, whether by virtue of an act on your part or on the part of the owners or the staff, whether negligent or not, the owners shall not in any way be liable for the recovery or replacement of such lost valuables or property. By making this booking , you confirm that you have read this disclaimer and you indemnify the owners or the staff for any loss you may incur.

Thank you

Liabela Bed & Breakfast Management

Liapolis Accommodation & Leisure cc ck 2007/055906/23

ET Bond & NH Bond

Members